



□ Diploma in Health Informatics 2025

Health Information Systems: Requirements for a Successful Design and Implementation

Sistemas de Información en Salud: Requisitos para un Diseño e Implementación Exitosa

September – December 2025 Santiago, Chile

Participants					
Organizers Universidad de Chile	2				
Organizers Heidelberg University, Germany	2				
Organizers Heidelberg Center Latin America, Chile	2				
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Introduction Module 0: Academic Staff

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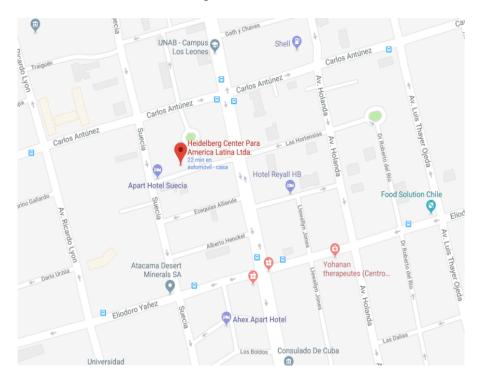




Locations/ Address

Heidelberg Center para América Latina

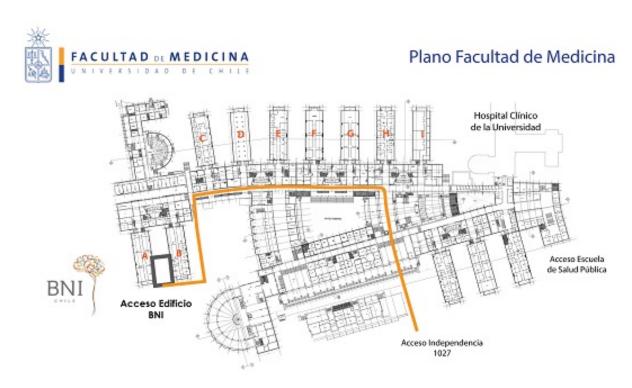
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Facultad de Medicina Universidad de Chile

Independencia 1027, Independencia, Santiago, Chile. Metro Hospitales.

Sala: Instituto de Neurociencia Biomédica (BNI)



Calendar: September – December 2025

	CALENDAR 15 SEPTEMBER - 13 DECEMBER 2025									
			MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	
			15	16	17	SEPTEMBER 18	19	20	21	
1		tems	WELCOME SESSION 18:00h Sync			CHILEAN HOLIDAY	CHILEAN HOLIDAY			
		Sys	22	23	24	25	26	27	28	
2		Health Information Systems	R. Campos 18:00-19:30h Sync				M. Cerda 9:30-13:00h Hybrid J. I. Merino 15:00-18:30h Hybrid	E. Rojas 9:30-13:00h Hybrid J. L. Gatica 15:00-18:30h Hybrid		
		alth	SEPTE				OCTOBER			
3		Module 1 - He	29 N. Benning Async	30	1	2	3 R. Martínez 18:00-20:00h Sync	N. Benning 09:20-16:20h Sync	5	
			6	7	8	9	10	11	12	
4			N. Benning Async				N. Benning 09:20-16:20h Sync	N. Benning 09:20-16:20h Sync	CHILEAN HOLIDAY	
	Г		13	14	15	16	17	18	19	
5	ı	nologies	M. Seitz Async		EXAMEN M1 18:00- 20:00h Sync		M. Seitz Async	M. Seitz 10:00-11:30h Sync		
		Ē	20	21	22	23	24	25	26	
6	idemic Staff	ation and Te	M. Seitz Async				M. Seitz Async L. Camus 15:00-18:30h Hybrid	M. Seitz 10:00-11:30h Sync		
	: Acc	men	27	28	OCTOBER 29	30	31	NOVE 1	MBER 2	
7	Introduction Module 0: Academic Staff	Medical Documentation and Terminologies	R. Martínez 18:00-20:00h Sync	20	25		CHILEAN HOLIDAY	CHILEAN HOLIDAY	•	
	on pc	2 -	3	4	5	NOVEMBER	7	8	9	
8	Intro	Intro	Module 2 -				6	L. Camus 15:00-18:30h Hybrid	E. Hebel 9:30-13:00h Hybrid E. Hebel 15:00-18:30h Hybrid	
			10	11	12	13	14	15	16	
9			R. Wettstein Async		EXAMEN M2 18:00- 20:00h Sync		R. Wettstein Async	R. Wettstein 12:00-13:30h Sync	CHILEAN HOLIDAY (Presidential Elections)	
			17	18	19	20	21	22	23	
10		lealthCare	R. Wettstein Async				R. Wettstein Async	R. Wettstein 12:00-13:30h Sync		
		Ë	24	25	26	27	28	29	30	
11		3 - Interoperability in HealthCare	R. Wettstein Async				R. Wettstein Async	R. Wettstein 12:00-13:30h Sync		
		Inte	1	2	3	DECEMBER 4	5	6	7	
12		Module 3 -	R. Martínez 18:00-20:00h Sync	Z	,	•	F. Portilla 9:30-13:00h Sync F. Portilla 15:00-18:30h Sync	F. Portilla 9:30-13:00h Sync P. Orefice 15:00-18:30h Sync	,	
			8	9	10	11	12	13	14	
13					EXAMEN M3 18:00- 20:00h Sync			CLOSING SESSION 10:00-13:00h Hybrid	CHILEAN HOLIDAY (Presidential Elections)	





Module 1 - Health Information Systems

Week 1:

Monday, 15 September

0-1 S. Härtel **Synchronous 18:00-20:00h**

S. de la Fuente

Welcome Session.

General information and students' presentation.

Week 2:

Monday, 22 September

0-2 R. Campos Synchronous 18:00-20:00h

Digital Transformation in Healthcare.

 $RSDUE\ Case:\ Introduction\ to\ digital\ transformation\ in\ health\ from\ State$

Universities.

Friday, 26 September

1_1 M. Cerda Hybrid 9:30-13:00h

Clinical research in medical informatics.

- Image processing
- Natural language processing
- Clinical trials

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J.I. Merino Hybrid 15:00-18:30h

Change Management

In this class we will present the main concepts of Organizational Change Management and its role in the Implementation of information systems projects. We will review recent research data and some of the best practices of the Change Management discipline applied to a case. Participants will have the information to make their own basic change management plan.

Saturday, 27 September

1-2

1-3 E. Rojas Hybrid 9:30-13:00h

We will learn about telemedicine: fundamentals and basic concepts.

1-4 J. L. Gatica Hybrid 15:00-18:30h

The students will learn about telemedicine in isolated locations and the experience of Hospital Digital: Implementation of Telemedicine in dermatology.

<u>Week 3:</u>

Monday, 29 September

1-5 N. Benning Asynchronous

Students will be able to know A3/Kaizen: change for the better and define problems and solving them using small steps of everyday improvement through the scientific method.

Friday, 3 October

0-2 R. Martínez Synchronous 18:00-20:00h

Main Tools to initiate Digital Transformation in Healthcare.

The students will be able to identify and use different tools to transform healthcare.





Saturday, 4 October

1-6 N.

N. Benning **Hybrid 9:20-16:20h**

We will learn about the global and regional context in the management of Health IT projects, basic components of project management, and different roles of a project.

The stages of a project and associated tasks, Types of representation of the organizational structure of a project.

Week 4:

Monday, 6 October

1-7 N. Benning

Asynchronous

Students will be able to know A3/Kaizen: change for the better and define problems and solving them using small steps of everyday improvement through the scientific method.

Friday, 10 October

1-8

N. Benning **Hybrid 9:20-16:20h**

Participants will learn about: Planification stage: visualization of the project timeline. Definition of objectives (goals) of the project and how to reach them.

Definition of objectives based on S.M.A.R.T criteria. How to establish the contract.

Deliverable of the project. Final reports of each stage. Characteristics of the effective meetings.

Saturday, 11 October

1-9

N. Benning

Hybrid 9:20-16:20h

Participants will learn about: Techniques of Agile Project Management.

Scrum as a methodology to support the work of software development teams.

Presentation of students (seminars 'of medical case studies').

Module 2 - Medical Documentation and Terminologies

Week 5:

Monday, 13 October

2-1 M. Seitz Asynchronous

Principles of medical documentation

Students shall learn about clinical treatment pathways, objectives, and relevance of medical documentation as well as documentation systems and the basic vocabulary of medical documentation.

Medical classification systems

Students will learn about the difference between classifications and nomenclatures, the most important properties of classifications and nomenclatures, the most important medical classifications and nomenclatures, the meaning of precision and recall.

Wednesday, 15 October

Ex S. de la Fuente

Synchronous 18:00-20:00h

Examen I

Friday, 17 October

2-2 M. Seitz Asynchronous

Patient records

The participants get an overall view of the different kinds of patient records and the stored data. The participants will learn about paper-based records, electronic patient records, shared patient records and health records. For each patient record a SWOT analysis (strengths, weaknesses, opportunities, and threats) will be performed.

Saturday, 18 October

2-3 M. Seitz Synchronous 10:00-11:30h

Short summary of this week's topics (Medical documentation, patient records and medical classification systems). Discussion of exercises and questions.



CENTRO DE INFORMATICA MEDICA YTELEMEDICINA

Week 6:

Monday, 20 October

2-4 M. Seitz Asynchronous

Interaction of clinical decision support and documentation

Students will learn that clinical decision support requires medical documentation and, conversely, that decision support enhances and complements documentation.

Components of a Clinical Decision Support System (CDSS), Rule Based Reasoning (RBR), Case Based Reasoning (CBR).

Friday, 24 October

2-5 M. Seitz Asynchronous

Security of medical data

Students will learn about basic security criteria for handling (medical) data, security terms, possibilities of attack and how to deal with them, encryption, authentication, tracking and data security aspects in hospitals.

2-6 L. Camus Hybrid 15:00-18:30h

We will talk about the purpose and applicability of Diagnosis Related Groups as a clinical management tool, the structure, and metrics of DRGs and participate in a Workshop on interpretation of performance indicators.

Saturday, 25 October

2_7 M. Seitz Synchronous 10:00-11:30h

Short summary of this week's topics (Interaction of clinical decision support and documentation, Security of medical data).

Discussion of exercises.

Questions, Feedback.

Week 7:

Monday, 27 October

0-3 R. Martínez Synchronous 18:00-20:00h

Health Information Systems: Main concepts.

The main concepts and modules of health information systems, both administrative and clinical, will be reviewed.

Week 8:

Friday, 7 November

2-8 L. Camus Hybrid 15:00-18:30h

Purpose and applicability of DRGs as a payment mechanism in the hospital setting.

Relevance of Data Quality and Use of Classification System of diagnoses and procedures (ICD10 and ICD 9 MC) for the grouping of cases by DRG.

Workshop on clinical case analysis and DRG payment estimation.

Saturday, 8 November

2-9

E. Hebel **Hybrid 9:30-13:00h**

Representation of Medical Knowledge and Clinical Terminologies

Students will be able to recognize the mechanisms by which medical knowledge is represented through health information systems and their impact on the transmission of information for clinical and continuity of care use.

2-10 E. Hebel **Hybrid 15:00-18:30h**

Quality Assessment through Structured Clinical Information.

Students will be able to know and understand the mechanisms available for quality management in health facilities, through the information generated and collected through health information systems.







Module 3 - Interoperability in HealthCare

Week 9:

Monday, 10 November

3-1

R. Wettstein Asynchronous

Introduction to eHealth & IHE, IHE Identity Management. (I)

The participants will learn about the fundamentals of eHealth and the basic concepts of Integrating the Healthcare Enterprise (IHE). Furthermore, we will look at the first group of IHE profiles in the IT-infrastructure domain regarding identity management.

Wednesday, 12 November

Ex

S. de la Fuente

Synchronous 18:00-20:00h

Examen II

Friday, 14 November

3-2

R. Wettstein Asynchronous

Introduction to eHealth & IHE, IHE Identity Management. (II)

The participants will learn about the fundamentals of eHealth and the basic concepts of Integrating the Healthcare Enterprise (IHE). Furthermore, we will look at the first group of IHE profiles in the IT-infrastructure domain regarding identity management.

Saturday, 15 November

3-3

R. Wettstein **Synchronous 12:00-13:30h**

Introduction to eHealth & IHE, IHE Identity Management.

The participants will learn about the fundamentals of eHealth and the basic concepts of Integrating the Healthcare Enterprise (IHE). Furthermore, we will look at the first group of IHE profiles in the IT-infrastructure domain regarding identity management.

Week 10:

Monday, 17 November

3-4

R. Wettstein Asyn

Asynchronous

IHE Document Sharing, IHE Privacy (I)

We will talk about the second group of IHE profiles regarding document sharing between organizations and how to integrate these profiles with the ones about identity management. Additionally, the participants will learn about securing IHE infrastructures using use-case dependent IHE privacy profiles.

Friday, 21 November

3-5

R. Wettstein

Asynchronous

IHE Document Sharing, IHE Privacy (II)

We will talk about the second group of IHE profiles regarding document sharing between organizations and how to integrate these profiles with the ones about identity management. Additionally, the participants will learn about securing IHE infrastructures using use-case dependent IHE privacy profiles.

Saturday, 22 November

3-6

R. Wettstein

Synchronous 12:00-13:30h

IHE Document Sharing, IHE Privacy

We will talk about the second group of IHE profiles regarding document sharing between organizations and how to integrate these profiles with the ones about identity management. Additionally, the participants will learn about securing IHE infrastructures using use-case dependent IHE privacy profiles.





Week 11:

Monday, 24 November

3-7 R. Wettstein Asynchronous

IHE Workflow, Summary & Questions (I)

We will look at different possibilities to define workflows in hospital environments. Finally, we will reconcile all considered the IHE profiles, answer open questions and prepare for the final exam.

Friday, 28 November

3-8

R. Wettstein **Asynchronous**

IHE Workflow, Summary & Questions (II)

We will look at different possibilities to define workflows in hospital environments. Finally, we will reconcile all considered the IHE profiles, answer open questions and prepare for the final exam.

Saturday, 29 November

3-9 R. Wettstein Synchronous 12:00-13:30h

IHE Workflow, Summary & Questions

We will look at different possibilities to define workflows in hospital environments. Finally, we will reconcile all considered the IHE profiles, answer open questions and prepare for the final exam.

Week 12:

0-4

Monday, 1 December

R. Martínez Synchronous 18:00-20:00h

Health Information Systems: local market and assessment.

The students will be able to identify common challenges during the assessment of health information systems and basic characteristics of the local market.

Friday, 5 December

3-10

F. Portilla

Synchronous 9:30-13.00h

Syntactic interoperability.

The participants will learn about HL7 V2: fundamentals, messaging, tools, together with hands on experiences; HL7 CDA: fundamentals, clinical documents, tools, hands on experiences; HL7 FHIR: fundamentals, resources, tools, hands on experience.

3-11

F. Portilla

Synchronous 15:00-18.30h

Semantic interoperability.

The students will be able to learn about LOINC: fundamentals, search engines and uses. SNOMED CT: fundamentals, search engines, uses; Terminology Services: fundamentals, use cases, FHIR and ST and experience.

Saturday, 6 December

3-12

F. Portilla

Synchronous 9:30-13:00h

Architectures for health interoperability

The participants will learn about: IHE profiles, IHE and FHIR. National and regional interoperability experiences and Integration of biomedical devices.

3-13

P. Orefice

Synchronous 15:00-18.30h

Architectures for health interoperability

The participants will learn about digital health strategies in the region and the case of Uruguay.

Week 13:

Wednesday, 10 December

Ex

S. de la Fuente **Synchronous 18:00-20:00h**

Examen III





Saturday, 13 December

S. Härtel **Hybrid 10:00-13:00h**

Closing Session